

# FREQUENTLY ASKED QUESTIONS

**Q** *Why should I switch to MetLife Auto & Home®?*

**A** MetLife Auto & Home gives you exceptional group discounts, superior customer service, and valuable coverage for your automobile that you just don't get with every insurance company.

**Q** *What kind of savings can I get?*

**A** If you get your MetLife Auto® policy through your company's worksite program, you're eligible for special employee savings, including a group discount, a discount for being a great driver, anti-theft protection discounts, and much more.

**Q** *Why are we getting this opportunity?*

**A** Your employer is making this special savings opportunity available as a valued added benefit to you.

**Q** *Do I have to wait until my current insurance policy(ies) expire?*

**A** No. An expert MetLife Auto & Home representative can help you make the switch from your current company quickly and easily.

**Q** *What if I already have a MetLife Auto insurance policy?*

**A** Then you already know how good our coverage and service is. Just give us a call at 1 800 GET-MET 8, tell us your current policy number, and we'll apply the group discounts and other savings to your current policy(ies).

*Continued on other side* 

## FREQUENTLY ASKED QUESTIONS (cont.)

**Q** *How can I make my premium payments?*

**A** You may pay by credit card, and earn miles or reward points from your lender, depending on the credit card you use, arrange to have payments deducted from your bank account and earn a 5% discount, or send in a check or money order with your bill.

**Q** *What kind of customer service does MetLife Auto & Home offer?*

**A** According to J.D. Power and Associates' 2007 National Auto Insurance Study, MetLife Auto & Home was ranked ***above the national average for overall customer satisfaction***. You can get great service, as well as detailed policy information by speaking with a MetLife Auto & Home consultant. Just call **1 800 GET-MET 8** (1-800-438-6388) Monday through Thursday from 8 a.m. to 11 p.m., Friday from 8 a.m. to 10 p.m., and Saturday from 9 a.m. to 5 p.m. Eastern Standard/Daylight Time. Your licensed insurance consultant will explain your coverage options and all discounts for which you may qualify.

MetLife Auto and MetLife Auto & Home are brands of Metropolitan Property and Casualty Insurance Company and its affiliates: Economy Fire & Casualty Company, Economy Preferred Insurance Company, Metropolitan Casualty Insurance Company, Metropolitan Direct Property and Casualty Insurance Company, Metropolitan General Insurance Company, Metropolitan Group Property and Casualty Insurance Company, and Metropolitan Lloyds Insurance Company of Texas, all with administrative home offices in Warwick, RI. Coverage, rates, and discounts are available in most states to those who qualify. L0109012872[exp1211][All States] 1900030889 (0109)

© 2009 MetLife Auto & Home

---

**MetLife**<sup>®</sup>