

EARLY TERMINATION FEE REIMBURSEMENT

T-Mobile® will now pay your family's Early Termination Fees (ETF) for up to 5 lines—**up to \$350 per line!**



To take advantage of the ETF reimbursement offer:

- Purchase your device online through the Advantage Order Portal or by calling Advantage Direct™ at 1-866-464-8662. Port-in is required.
- Within seven days after receiving your new device, go to www.t-mobile.com/DeviceRecovery/cell-phone-trade-in.aspx to complete the trade-in process. Print out the free postage-paid shipping label and mail in your old device. The trade-in value of your old device (up to \$300 per device) will be credited to your monthly bill (within three billing statements).
- As soon as you receive your old carrier's final bill showing your early termination fees, log on to www.switch2tmobile.com and submit it to us electronically for reimbursement. T-Mobile will send a prepaid MasterCard card within eight weeks covering the eligible ETF amount (up to a maximum of \$350 per line). Note: This must be completed within two calendar months from service activation.

Eligibility

- You must trade in one device per ETF reimbursement.
- You must purchase a new device with Equipment Installment Plan (EIP) or pay full price.
- You must switch from another carrier to a Simple Choice plan for each device.
- All lines must be activated in the same T-Mobile market with the same billing address and area code.

Example:

A family trades in three devices with trade-in values of \$50, \$100, and \$200 and receives a bill credit of \$350. The family's Early Termination Fees (ETF) with their current carrier are \$150, \$150, and \$100 for a total of \$400. Based on the final bill, the family receives a prepaid MasterCard card for \$400. **Total to the family: \$750.**

Call Advantage Direct™ at 1-866-464-8662



Questions? Please Email
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